

ITN members should use this form to request additional network connections and services beyond their primary connections and baseline service order. Please complete the information below, and send the form to the ITN Customer Service Group via fax: 317.233.9000, or e-mail: <a href="mailto:chunt@intelenet.state.in.us">chunt@intelenet.state.in.us</a>.

| Reques                        | t for Additi         | ional Conne             | ctions & Serv       | ices |  |
|-------------------------------|----------------------|-------------------------|---------------------|------|--|
| Date                          |                      |                         |                     |      |  |
| Name of Organization          |                      |                         |                     |      |  |
| Name & Title of               |                      |                         |                     |      |  |
| Contact                       |                      |                         |                     |      |  |
| Street Address                |                      |                         |                     |      |  |
| City, State, Zip              |                      |                         |                     |      |  |
| Phone Numbers:                | Office               | Mobile                  | Pager               |      |  |
| E-mail address(es)            |                      |                         |                     |      |  |
|                               |                      | Connections             |                     |      |  |
|                               | Ple                  | ease check all that app | ly.                 |      |  |
| Connections Requested         |                      |                         | Current Connections |      |  |
| Primary T–1 (1.5 MB)          |                      | Primary T-1 (1.         | 5 MB)               |      |  |
| Incremental T-1 (1.5 MB)      |                      | Incremental T-          | 1 (1.5 MB)          |      |  |
| DS-3 Burstable Service (5MB)  |                      | DS-3 Burstable          | Service (5MB)       |      |  |
| DS-3 Burstable Service (15MB) |                      | DS-3 Burstable          | Service (15MB)      |      |  |
| DS-3 Service (45MB)           |                      | DS-3 Service (4         | 15MB)               |      |  |
| 56K Tail Circuits             |                      | 56K Tail Circuits       | 5                   |      |  |
| T–1 Tail Circuits             |                      | T-1 Tail Circuits       | T–1 Tail Circuits   |      |  |
| Other (please describe other  | r corvices requested | halaw                   |                     |      |  |
| (please describe other        | services requested   | <i>below)</i>           |                     |      |  |
|                               |                      |                         |                     |      |  |
|                               |                      |                         |                     |      |  |

|   | Services                             |  |  |
|---|--------------------------------------|--|--|
| Plea                                      | se check all that apply.             |  |  |
| ATM Videoconferencing Network News Feed   |                                      |  |  |
| Consulting                                | Peering                              |  |  |
| E-mail                                    | Primary Domain Name Service          |  |  |
| Encryption                                | Secondary Domain Name Service        |  |  |
| Internet Access                           | Service Level Agreement              |  |  |
| Internet2                                 | Storage Area Network                 |  |  |
| IP Quality of Service (QoS) Certification | Telecommunications Services Priority |  |  |
| IP Videoconferencing                      | Video Bridging                       |  |  |
| Managed Firewall                          | Video Caching                        |  |  |
| Managed Video Bridging                    | Voice-Over IP                        |  |  |
| Multicasting                              | Web Caching                          |  |  |
|   |                                      |  |  |
|   |                                      |  |  |